

# Foreword

HKU SPACE is committed to professionalism and academic excellence in continuing education. The School's Quality Assurance System was formalized and implemented for all programmes and courses in 1999 and is encapsulated in the QA Manual. It is a reference document that describes the QA System which is in place to ensure the quality of all programme activities.

In the past years, various external reviews and audits have recognized that the School's operations are well underpinned by our robust QA System. Reports of these external reviews and audits have reaffirmed the School's leading position in the provision of quality professional and continuing education in Hong Kong, China Mainland, and the region. These reviews and audits have also provided us with the opportunity to review our QA work and enhance the quality of the work output.

Building on our QA experience throughout the past decade, and making use of both internal consultation and external reviews, the School recently conducted a comprehensive internal review of the QA System. The review reinforced the guiding principles of quality assurance, informed streamlining of work procedures and promoted good practices. The review also took into consideration the latest development of the School, including the School re-organization, and the implementation of the Hong Kong Qualifications Framework System. The outcomes of the QA System review have been consolidated in the production of the Third Edition of the QA Manual. The revised QA System will continue to play a key role in achieving the core values of the School and in fulfilling its mission and its strategic development. To facilitate a general understanding of the QA System, the School has also prepared this abridged version.

With a commitment to continual improvement, the School welcomes comments and suggestions from readers of this document.

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